

City of Gardena

2026 Business and Multifamily Service Guide



Your Service Provider is Changing

WM and Waste Resources are proud to announce the approval from the City of Gardena for WM to become your new service provider, effective May 1, 2026.

Frequently Asked Questions

With this change in providers, are my services changing? Do I need to set up a WM account?

No, there are no changes to your trash, recycling, and organics services. Your account and service information will be automatically transitioned to WM.

Will my service day change?

WM will continue to provide service on your current collection day and frequency. If any adjustments to your schedule become necessary in the future, we'll make sure to notify you in advance, so you have time to prepare.

What do I do with my Waste Resources containers?

There are no immediate changes to your containers. Please continue to use your existing trash, recycle and organic waste containers.

Will my rate change on May 1, 2026?

No, there are no changes to approved service rates because of this transition.

How do I make changes to my service?

Customers can make changes to their service by contacting WM Customer Service

Phone: (310) 366-7600 (Monday–Friday, 8 a.m. to 5 p.m.)

Will there be any changes to my billing with WM?

Yes, if you were previously billed directly by Waste Resources, you will now begin receiving invoices from WM. Please note that your existing billing preferences will not transfer automatically. You will need to discontinue any automatic payment arrangements with Waste Resources and create a My WM profile at wm.com/mywm and select your preferred billing and payment options.

Instructions are included in this service guide and will be included with your next invoice.

Service Overview

To comply with California recycling regulations under AB 341, AB 1826 and SB 1383, all Gardena businesses and multifamily complexes are required to participate in the City's three (3) container waste collection system: black for trash, blue for recycling, and green for organics. For more information, visit our website, business.wm.com/Gardena.

Getting Started - Organics and Recycling Services

WM offers organic and recycling services tailored to meet State regulations and your business or complex's needs. If you'd like to learn more about available services, contact our WM Customer Service to schedule a free site visit with a Recycling Coordinator.



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Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice & Grains

Place your food scraps in a clear plastic bag.



Do Not Include:

- Plastic Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases

What Goes in the Recycling Container:



Plastic Bottles, Cups
& Containers



Paper & Paper
Cups



Glass Bottles & Containers



Flattened Cardboard
& Paperboard



Food & Beverage Cans

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**



Do Not Include:

- Food Or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

What Goes in the Trash Container:



Foam Cups, Straws
& Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

- Organics/Recyclables
- Hazardous Waste
- Electronics
- Batteries, Tires or Paint
- Flammable Material



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BUSINESSES - Additional Services for Businesses

Bulky Item/E-Waste Collection

Gardena businesses can request bulky item and e-waste pickups for a fee. Scheduling is easy—just call WM Customer Service at (310) 366-7600.

Accepted Items Include:

- Furniture: chairs, bagged mattresses, sofas
- Appliances: dishwashers, microwaves
- E-waste: TVs, computers, monitors
- Yard waste: tree branches, scrap wood

Additional Services Available

Locking Containers

Need added security? Locking bins and service are available for an additional charge.

Items We Cannot Accept:

- Loose trash
- Household hazardous waste (such as paint, household cleaners, etc.)
- Spas, pianos, camper shells
- Items requiring more than two people to safely handle

Scout Service

If your containers need to be relocated for pickup, Scout Service is available for an additional fee.

MULTIFAMILY COMPLEXES - Special Services for Multifamily Complexes

Bulky Item & E-Waste Collection

In addition to the twice annual cleanup events in the Spring and Fall, multifamily complexes can request bulky item and e-waste pickups at no additional cost—up four (4) bulky item/e-waste pickups of up to three (3) cubic yards per unit per calendar year.

- Additional pickups or items can be scheduled for a fee.
- Property managers can request service by calling WM Customer Service.

Annual Paper Shredding Event

We're excited to offer Gardena residents a convenient and secure way to dispose of personal documents at our Annual Shredding Event, held twice per a year—typically in the Spring and Fall. The next event will be on Saturday, October 10, 2026 at Rowley Park.

What You Can Bring:

Each tenant in a multifamily complex may bring up to five (5) file boxes of paper for shredding. Staples and paperclips are OK. No commercial or business waste will be accepted.

Important Reminders:

- Proof of City of Gardena residency is required.
- This event is for residential customers only.

Compost Giveaway Events

Gardena multifamily residents are invited to participate in a free compost giveaway held twice per year, typically in the Spring and Summer. During the event, residents can bring their own shovels and containers to collect fresh compost for home gardening.

Neighborhood Cleanups

Twice a year—in the Spring and Fall—multifamily complexes can schedule to have additional bulky or e-waste items collected at no extra cost. These cleanups take place on designated dates, which will be announced in advance at home.wm.com/Gardena.

Scavenging and Illegal Dumping

The theft of recyclables and illegal dumping are against the law. Report crimes to the Gardena Police Department at (310) 217-9600, or the Gardena Direct app.

Holiday Tree Collection

WM will collect holiday trees from multifamily complexes on regular service days between December 26 and January 22 at no extra charge.

To ensure trees are properly recycled:

- Place them near, but not inside or in front of collection containers.
- Remove all decorations, including tinsel, lights, ornaments, and tree stands.



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SB 1383 Compliance for Businesses and Multifamily Complexes

To comply with SB 1383 regulations and support organic waste recycling, businesses and multifamily complexes are required to:

- Provide access to organic waste containers in all waste disposal areas (excluding restrooms)
- Ensure your location has the adequate number, size(s), and location(s) of containers and that containers are property labeled or color-coded for correct waste sorting
- Conduct regular inspections for contamination and educate employees/tenants as needed
- Educate employees/contractors and customers/tenants on proper waste sorting
- Provide sorting information to new employees/tenants within fourteen (14) days of their occupancy

Tier One & Tier Two Edible Food Generators

As part of SB 1383, businesses classified as Tier One and Tier Two Edible Food Generators in Gardena must recover the maximum amount of edible food that would otherwise be disposed of, by contracting for food donation with food recovery organizations or services and maintaining donation records. For a list of edible food recovery organizations in Gardena, visit our website, business.wm.com/Gardena.

Tier One

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 sq. ft.+)
- Wholesale Food Vendors

Tier Two

- Healthcare Facilities with an on-site food facility and 100+ beds
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (2,000+ daily visitors)
- Local education agencies with an on-site food facility
- Restaurants (5,000 sq. ft.+ or 250+ seats)

Holiday Schedule

Collection does not occur on the following holidays:

New Year's Day | Memorial Day | Independence Day | Labor Day | Thanksgiving Day | Christmas Day

When a holiday falls on a weekday, collection will be delayed for one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Invoices & Payments

Customers receive monthly invoices and have several convenient ways to pay:

Online: Visit business.wm.com/Gardena, My WM or the My WM App

By Mail: WM, P.O. Box 541065, Los Angeles, CA 9054-1065

By Phone: Call (310) 366-7600

Connect With WM

Visit Your Community Website

Find service information, pickup schedules, and more at business.wm.com/Gardena.

Manage Your Account with My WM

Sign up at wm.com/mywm or download the My WM App to view schedules, pay bills, and request services.

Give Us a Call

WM Customer Service at (310) 366-7600
(Monday–Friday, 8 a.m. to 5 p.m.)



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